



Rugby League World Cup 2021 General Terms and Conditions for the Use of Tickets

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1. Scope of Applicability

Any use of Rugby League World Cup 2021 (“Event”) match tickets (in the form of a paper ticket or other device) (“Tickets”) and the terms of admission to the Venue at which a specific Competition match (“Match”) is taking place will be subject to the following General Terms and Conditions for the Use of Tickets (“GTCs”) as established by the event organiser – Rugby League World Cup 2021 Limited (“RLWC2021”).

Every Event where Tickets are sold by RLWC2021 will be promoted exclusively by the RLWC2021 and will take place at a venue not owned by RLWC2021 (the “Venue”). Each Venue will be owned/operated by a venue owner/operator (the “Venue Owner”) and will be managed by the venue management (the “Venue Management”).

For the purpose of these GTCs, the RLWC2021, Venue Owner/Operator, Venue Management and any other public authority(ies) responsible for safety and security in connection with the Match, and their respective employees, volunteers, agents, representatives, officers and directors are collectively referred to as the “RLWC2021 Authorities”.

In addition to these GTCs, additional Terms and Conditions of individual Venue Owners/Operators may also apply to the attendance of Rugby League World Cup 2021 Ticketholders’ attendance.

2. Acceptance of General Terms and Conditions for the Use of Tickets and Venue Regulations

2.1 By completion and submission to RLWC2021 of an application for Tickets, each person or entity who applies for Tickets (“Ticket Applicant”) confirms:

(i) to have read, understood and accepted these GTCs, the sales regulations applicable to the respective Ticket Applicant (the “Ticket Sales Regulations”) and applicable safety, security and other rules of conduct adopted by RLWC2021 in the venue regulations, which are published and available from the sources identified in Section 12.2 below (“Venue Regulations”), and

(ii) to undertake that each individual receiving a Ticket through the Ticket Applicant (directly or indirectly and in compliance with Section 4 below) will have read, understood and accepted these GTCs and the Venue Regulations prior to receiving a Ticket (in addition to the fact that any Ticket Holder (as defined in Section 2.2 below) will also be deemed to have fully and irrevocably agreed with RLWC2021 to these GTCs and the Venue Regulations (as per Section 12.2 below). For that purpose, the Ticket Applicant will provide a copy of these GTCs and the Venue Regulations to the individuals receiving Tickets from the Ticket Applicant or will direct those individuals to the additional



sources for copies of these GTCs and the Venue Regulations that are identified in Section 12.2 below.

2.2 Anyone who purchases, holds or uses a Ticket (“Ticket Holder”) will be deemed to have, fully and irrevocably agreed with RLWC2021 to accept these GTCs. For that purpose, pursuant to Section 12.5 below, certain provisions of these GTCs will be restated in a condensed format on the back of the Tickets (“Abridged General Ticket Terms and Conditions”).

3. Entry to and Behaviour in the Venue / Personal Conditions

3.1 Entry into the venue in which a Match takes place (“Venue”) which, on a Match day, includes specifically indicated areas of the Venue being under the control of the RLWC2021 Authorities (as defined in Section 1 above), requires a valid Ticket. Only one person per Ticket can enter the Venue. A person will only be permitted into the Venue upon presentation of a valid Ticket at the entrance, regardless of their age (including children and babies in arms). The Ticket Holder must retain the Ticket during the entire stay in the Venue for verification purposes. Ticket Holders leaving the Venue will not be re-admitted unless otherwise approved by the relevant RLWC2021 Authorities.

3.2 Each Ticket is personalised with the identification of the Ticket Applicant unless specific terms apply to certain group sales and represents official evidence authorised by RLWC2021 to indicate a personal, revocable license to enter and stay in the Venue on a Match day during the opening hours of the Venue. This means that a Ticket shows personal permission from RLWC2021 to enter and stay in the Venue and entry may be refused if the Ticket Holder cannot be identified with the Ticket.

RLWC2021 remains at all times the owner of the Ticket. All Ticket Holders must comply with:

- (i) these GTCs;
- (ii) the Ticket Sales Regulations;
- (iii) the Venue Regulations; and
- (iv) any other relevant laws, by-laws, regulations, ordinances or instructions given by RLWC2021 Authorities.

3.3 (a) In case of a violation of any terms of these GTCs, the Venue Regulations and/or any of the relevant laws, by-laws, regulations, ordinances of, or instructions given by, the RLWC2021 Authorities, a Ticket will be automatically cancelled. In case of a violation of any terms of the Ticket Sales Regulations, RLWC2021 may cancel a Ticket. In case of a cancellation, the license to enter and stay in a Venue will be automatically



revoked. Examples of prohibited conduct pursuant to the Venue Regulations include: to be noticeably under the influence of alcohol, narcotics or any behaviour-modifying substance; to express any offensive message, or make any comments, threats, chanting, discrimination (direct or indirect), harassment, bullying, victimisation, or incitement to hatred or abuse or any other action (implied, intended or unintended) which targets individuals or groups on the grounds of: age, colour, ethnic origin, disability (including physical, sensory, cognitive, intellectual, mental illness or some chronic disease), gender identity, gender reassignment, marital or civil partner status, nationality or national origin, political persuasion, pregnancy and maternity, religion or belief, sex, sexual orientation, socio economic background or is otherwise deemed to be discriminatory by RLWC2021 Authorities; to promote any political, ideological messages or any charitable cause unless permitted by RLWC2021 Authorities; to hinder or harass other individuals, including players and Match officials; to behave, or to show a tendency to behave violently, harmfully or in a manner likely to disrupt public order.

(b) Examples of items prohibited in the Venue include: weapons of any kind or anything that could be used as a weapon, fireworks, flares, smoke powders, smoke canisters, smoke bombs or other pyrotechnics, commercial materials or similar items which could infringe any rights of RLWC2021 for the Event, and other objects which could compromise public safety and/or harm the reputation of the Event.

(c) Examples of instructions that may be given by the RLWC2021 Authorities include: an instruction by which a Ticket Holder is requested to leave the Venue, move to a different seat for safety and/or security reasons, due to technical requirements or to ensure the orderly and smooth implementation of the Event, and to cover or to remove any materials displaying commercial or otherwise prohibited content.

3.4. The RLWC2021 Authorities may give instructions based on these GTCs, the Ticket Sales Regulations, the Venue Regulations and any other relevant laws, by-laws, regulations or ordinances. The RLWC2021 Authorities will be entitled to carry out checks on any Ticket Holder. Each Ticket Holder is required to cooperate with the RLWC2021. The Ticket Holder must provide proof of their identity, including photographic identification, upon request, and must consent to the confiscation of items prohibited in the Venue that may be in their possession.

3.5 Individuals who have been banned from attending matches by competent authorities or governing bodies in any country, or who are considered a security risk by the RLWC2021 Authorities, are prohibited from receiving Tickets and entering the Venue and may be ejected from the Venue.

3.6 Each Ticket is numbered to identify a specific seat or section. Each Ticket Holder must sit or stand in the seat allocated or within the section indicated on the respective Ticket. However, the RLWC2021 Authorities reserve the right to substitute



the seat or section identified on the Ticket with another seat or section, if appropriate for security or technical reasons, even if the seat is in a different block but at least of the equivalent category.

The Ticket Holder acknowledges that such substitution does not change the value of the seat and the services, which a Ticket Holder is entitled to receive with the ticket and does not entitle the Ticket Holder to any refund or further compensation.

3.7 Any Ticket Holder entering the Venue accompanied by children or adolescents must obtain, carry and present at any time, upon request of the RWLC2021 Authorities, the necessary authorisation from the minor's parents or legal guardians, as may be established by the local regulations.

3.8 (A) The purchase and use of certain tickets is limited to persons being eligible by fulfilling a specific personal condition (The "Personal Condition"), namely:

(i) Accessibility Tickets are reserved for disabled people and people with limited mobility only.

(B) If the purchase or use of a ticket is subject to the fulfilment of a personal condition, in addition to proof of their identity, the Ticket Holder must carry and present at any time, upon request of the RWLC2021 Authorities, the required Official Documents which evidence their fulfilment of the personal condition required for the purchase or use of the ticket.

(C) This means that, regardless of section 3.2 above, a ticket which is subject to a personal condition does not grant by itself (without the presentation of the required Official Documents) permission from RWLC2021 to enter and remain in the venue and such permission remains subject to the Ticket Holder proving the personal condition by carrying and presenting the required Official Documents which evidence their fulfilment of the personal condition.

4. Limitation on Resale of Tickets

4.1 (a) Ticket Holders may not:

(i) Sell, offer for sale, offer at auctions, resell, donate tickets;

(ii) Act as commercial ticket agent for another party;

(iii) Provide tickets to individuals who have been banned from attending matches by competent authorities or governing bodies in any country;

(iv) Otherwise transfer a ticket in any way without the specific prior written consent of RWLC2021.



(b) The process for selling, offering for sale, reselling, donating or otherwise transferring a Ticket through RLWC2021's Official Ticketing platform, and obtaining RLWC2021's consent, will be described in the Ticket Resale Policy, which will be published timely on the Official RLWC2021 Ticketing platform.

(c) The purposes for the rule limiting any Ticket resales include: (i) event security, (ii) consumer protection, (iii) avoidance of counterfeit tickets and (iv) protection of a fair pricing scheme as described in greater detail on www.RLWC2021.com/tickets

4.2 Tickets may only be purchased through official sales channels authorised by RLWC2021, such as via www.RLWC2021.com/tickets, any official ticketing outlets or any official sales agents. Any Ticket obtained from any other source (for example, unauthorised intermediaries such as ticket brokers, internet auctions, internet ticket agents, internet or other unofficial ticket exchange platforms) will upon identification be automatically cancelled. Upon request from RLWC2021, Ticket Holders must explain how, from whom, for what consideration and from where they obtained their Tickets.

4.3 Ticket Holders acknowledge that certain activities related to the undue sale or use of Tickets may cause an administrative liability, in particular under the Section 166 of the Criminal Justice and Public Order Act 1994 and other applicable legislation. Ticket Holders are advised to obtain information about the applicable laws relating to the undue sale or use of Tickets.

5. Sound and Image Recordings

5.1 Any Ticket Holder attending the Match or collecting a Ticket acknowledges that

(i) RLWC2021 solely owns and controls all of the commercial and intellectual property rights in relation to the Match and the Event; and

(ii) it is a public Event that is being recorded. To the greatest extent permitted by applicable laws, any person attending the Match unconditionally agrees that use may be made in perpetuity, for commercial purposes or otherwise, free of charge or any compensation, of their voice, image, photograph and likeness by means of live or recorded video display, broadcast, streaming, uploading, posting or other transmission or recording, photographs or any other current and/or future media technologies (now known or hereinafter invented and/or devised), and irrevocably consents to the use of such voice, image, photograph or likeness by RLWC2021 or third parties authorised by RLWC2021 to use such media. Any Ticket Holder attending a Match or person collecting a Ticket consents to the use of image recording devices for safety and security purposes. Each Ticket Holder waives in advance all rights and



actions seeking to oppose such use, subject to applicable laws. RLWC2021 (and third parties authorised by RLWC2021 with respect to the use of such media) will be bound by, and comply with, all applicable laws with respect to any use they may make of such media.

5.2 Ticket Holders may not record, upload, post or transmit any sound, moving or still image or description of the Match (or any result, data or statistic of the Match) other than for private use. It is strictly forbidden to disseminate any sound, moving or still image, description, data, result or statistic of the Match, in whole or in part, for any sort of public access, irrespective of the transmission form, whether over the internet, radio, television, computer, mobile phone, data accessory or via any media or platform, other digital technology, networks for distribution, display, communication or further functionality such as social media platforms or blogs, websites, apps or similar media tools, or any other current and/or future media (now known or hereinafter invented and/or devised). In the event of any such recording, upload, post or transmissions all copyright in any such unauthorised recording, upload, post or transmission is assigned (by way of present assignment of future copyright pursuant to Section 91 of the Copyright, Designs and Patents Act 1988) Ticket Holders may not assist any other person(s) to conduct such activities. Subject to the preceding provisions of this paragraph, mobile phones are permitted provided that they are used for bona fide personal and private use only. The use of flash photography is prohibited.

6. Prohibitions Regarding Ambush Marketing and Other Marketing Activities

6.1 At the Venue on Match days, Ticket Holders may not engage in any form of activity which may facilitate a third party with any direct or indirect commercial association with RLWC2021, the Competition or parts of it or its commercial partners without the authorisation of RLWC2021, whether by way of an unauthorised use of logos or otherwise (“Ambush Marketing”).

6.2 At the Venue on Match days, Ticket Holders are strictly prohibited from using, wearing, possessing or holding promotional or commercial objects and materials, or offering to sell, selling, or possessing with the intent to sell, beverages, food, souvenirs, clothes, or other promotional and/or commercial items, unless this has been expressly authorised by RLWC2021 in writing prior to such activity. All such items may be removed or confiscated by the RLWC2021 Authorities without any compensation payable to the Ticket Holder, who may receive back such items immediately after the Match at the dedicated locations.

6.3 At the Venue on Match day, Ticket Holders are strictly prohibited from providing any type of commercial service or undertaking any commercial activities or handing out pamphlets or information relating to, or in any way promoting or drawing



attention to, any business, cause, charity or concern, whether commercial or not, unless this has been expressly authorised by RLWC2021 in writing prior to such activity.

6.4 Ticket Holders may not use a Ticket for commercial purposes, such as for promotions or advertising activities or use as a prize or reward in a competition, sweepstake or incentive program, unless this has been expressly authorised by RLWC2021 in writing prior to such activity.

6.5 Tickets may not be sold as part of a, or otherwise included in, travel package (for example combining Tickets with flights and/or a hotel room night) or an on-site or off-site hospitality package (for example combining Tickets with pre- or post-Match catering services), unless this has been expressly authorised by RLWC2021 in writing prior to such activity.

7. Acceptance of Risk and Limited Liability

7.1 Each Ticket Holder is responsible for behaving at the venue in a way which safeguards their own personal safety and the safety of any minors or other persons without or with limited legal capacity using a ticket for which the Ticket Holder is responsible ("Dependent Individual") and accepts all risks and dangers which the Ticket Holder or any dependent individual may face or endure while attending the match and waives any claims against RLWC2021 Authorities relating to such risks and dangers. The Ticket Holder (in their own name and on behalf of any dependent individual) acknowledges that there are risks to their personal safety or property loss on the way to, or from, and outside of, or within, the venue.

Nothing in these GTCs is intended to limit or exclude any rights that may not be waived by a Ticket Holder under any applicable laws, such as

- (i) To accept risks or dangers from, or waive rights to damages arising from, culpable acts from the RLWC2021 Authorities; or
- (ii) To exclude or restrict any liability for death or personal injury arising from the negligence or improper conduct by the RLWC2021 Authorities.

7.2 (a) The RLWC2021 Authorities cannot guarantee:

- (i) that a specific player or team will participate in the Match;
- (ii) the duration of the Match; and
- (iii) that the Ticket Holder will have entirely uninterrupted and/or uninhibited view of the Match from the seat provided.



(B) The Ticket Holder acknowledges that any of the above does not change the value of the seat and/or the services which a Ticket Holder is entitled to receive with the ticket and does not entitle any of the Ticket Holder to any refund or further compensation.

7.3 Each of the respective entities referred to as a RLWC2021 Authority have independent roles and responsibilities in connection with the Event. Each of the RLWC2021 Authorities is responsible for its own acts and omissions.

8. Orders of Rugby League World Cup 2021 Authorities and Non-Compliance by Ticket Holder

8.1 In the event of a violation of any terms of these GTCs, the Venue Regulations or any of the relevant laws, by-laws, regulations, ordinances of, or instructions given by, the RLWC2021 Authorities, in addition to the other rights and remedies that the RLWC2021 Authorities may have, a Ticket will be automatically cancelled once a violation is identified. In the event of a violation of any terms of the Ticket Sales Regulations, a Ticket may be cancelled. In case of a cancellation of a Ticket, the RLWC2021 Authorities will, as the case may be,

- (a) refuse to deliver the Ticket to the Ticket Applicant;
- (b) refuse entry into the Venue to the Ticket Holder;
- (c) eject the Ticket Holder from the Venue;
- (d) seize the Ticket;
- (e) electronically invalidate the Ticket as well as electronically invalidate and cancel any other Tickets bearing the Ticket Holder's and/or Applicant's name if such other Tickets are determined to have also been subject of a violation;
- (f) file suit to enforce the relevant terms, laws and regulations and claim damages, if appropriate; and/or
- (g) notify governmental authorities of any such violation.

8.2 The Ticket Holder and/or Applicant is not entitled to any refund or further compensation, subject to applicable laws, if

- (i) a Ticket is cancelled by any reason, including misrepresentation of a Personal Condition,
- (ii) entry is refused,



(iii) the Ticket Holder enters the Venue on the basis of wrongful conduct (such as seeking access with a Ticket obtained through any Ticket sources not authorised by RLWC2021), or

(iv) a Ticket Holder is ejected from the Venue based on a violation of these GTCs, the Venue Regulations, the Ticket Sales Regulations or any of the relevant laws, by-laws, regulations, ordinances of, or instructions given by, the RLWC2021 Authorities. This Section 8.2 shall not limit the Ticket Applicant's rights pursuant to the Ticket Sales Regulations.

8.3 In addition to the remedies identified in Sections 8.1 and 8.2 above, and other remedies permitted by law or in equity, the Ticket Holder agrees to give overall revenues or other consideration received from an unauthorised transfer of Tickets to RLWC2021 to provide these revenues to a charitable organisation identified by RLWC2021 in the event neither RLWC2021 nor any RLWC2021 designated rights holder has a claim to the revenue or other consideration.

8.4 (A) Each Ticket Holder is responsible for the use of their ticket and to the fullest extent permitted by applicable laws, any Ticket Holder indemnifies and holds harmless the RLWC2021 Authorities from and against any and all claims, costs, damages and liabilities suffered and/or incurred in connection with arising out of or resulting from:

(i) Their misuse of a ticket; or

(ii) The misuse of a ticket by a dependent individual if the ticket was purchased by the Ticket Holder and/or Applicant; or

(iii) The misuse of a ticket by any other third party which has obtained, directly or indirectly, a ticket through the Ticket Holder; or

(iv) A violation of these GTCs, the Ticket Sales Regulations, the Venue Regulations or any of the relevant laws, by-laws, regulations, ordinances of, or instructions given by, the RLWC2021 Authorities.

(B) Amongst other things, this means: if a Ticket Holder violates these GTCs, the Ticket Sales Regulations, the Venue Regulations or any laws, by-laws, regulations or ordinances of the RLWC2021 Authorities, the Ticket Holder will have to take full financial responsibility and pay for any damage, including legal costs that the RLWC2021 Authorities may incur, in managing or resolving the problems caused by the violation.



9. Data

The personal data that the Ticket Applicant and/or the Ticket Holder, directly or indirectly, provide to RLWC2021 pursuant to the Ticket Sales Regulations and/or the Ticket Resale Policy will, subject to the RLWC2021 Privacy Policy, available at www.RLWC2021.com, applicable laws, be used, processed, stored, and transferred to third parties designated by RLWC2021 for purposes relating to Ticket sales and allocation procedures, any relevant safety and security measures and/or rights protection measures in connection with the Event.

10. Unforeseen Circumstances

10.1 (a) The Ticket Holder acknowledges that RLWC2021 and/or the referee of a Match are entitled but not obliged to entirely or partially cancel, or interrupt, or postpone, or abandon, or rearrange, or replay the Match, or change the time, date and/or the place of the Match, as a result of a Force Majeure event or other applicable reasons.

(b) "Force Majeure" shall mean any event which arises from or is attributable to acts, events, omissions or accidents beyond the control of the performing party so prevented including (but not limited to) strikes, lock-outs or other industrial disputes, act of God, war, riot, disease, pandemic (including but not limited to COVID-19), epidemic, terrorism, piracy, civil commotion, royal bereavement, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or lightning and shall also include any decision or action reasonably taken by RLWC Authorities pursuant to, as a result of, on the basis of or in relation to any of the grounds above or the threat of the same.

(c) Other applicable reasons include, but are not limited to, the abandonment of a Match due to a decision based on the Laws of the Game, which are the codified rules of the sport of rugby league as authorised by the International Rugby League, or other relevant RLWC2021 regulatory documents as may be in force from time to time.

10.2 RLWC2021 shall ensure that in the event of cancellations, abandonments, and/or postponements of Match(es), Ticket Applicants shall be refunded or reimbursed in accordance with the provisions of Clause 10 below.

10.3 If RLWC2021 makes a change to the time or date of a Match, the Ticket will be valid for the re-scheduled Match. If RLWC2021 changes the teams participating in a Match, the Ticket will be valid for the Match with the new teams. If a Match is relocated to another Venue, RLWC2021 solely maintains the right to decide that the Ticket will be valid for the relocated Match or to provide a refund in the amount of



the face value paid for the tickets (excluding any other fees incurred) to the Ticket Applicant for such Tickets. In such case a Ticket Holder, not being a Ticket Applicant shall not be entitled to any refund or further compensation.

10.4 In the event that a Match is cancelled or postponed prior to kick-off, and not rearranged, RLWC2021 shall, upon request, provide each applicable Ticket Applicant with a refund in the amount of the face value paid for the tickets (excluding any other fees incurred) to the Ticket Applicant for the applicable Tickets for such cancelled or postponed Match.

10.5 In the event that a Match is cancelled or postponed prior to kick-off, and subsequently rearranged, RLWC2021 solely maintains the right to decide that the Ticket will be valid for the rearranged Match or to provide a refund in the amount of the face value paid for the tickets (excluding any other fees incurred) to the Ticket Applicant for such Tickets. In such case a Ticket Holder, not being a Ticket Applicant shall not be entitled to any refund or further compensation.

10.6 In the event that a Match is cancelled or postponed prior to 60 minutes elapsing and is subsequently rearranged, RLWC2021 shall offer each applicable Ticket Applicant the option of:

- (i) transferring their Tickets for the cancelled or postponed match to the rearranged Match; or
- (ii) a full refund for the amount of the face value paid for the tickets (excluding any other fees incurred).

10.7 In the event that a Match is abandoned after 60 minutes of the Match having been completed, RLWC2021 shall not be liable to issue any refunds to Ticket Applicants, regardless of whether or not the Match is rearranged.

10.8 In the event a Match is replayed or rearranged, the replayed/rearranged match is considered a new Match and the Ticket for the original Match will not be valid for the new Match and the Ticket Holder or Ticket Applicant shall not be entitled to a refund or any further compensation other than as set out in this Clause 10.

10.9 In any case described above and henceforth, the Ticket Holder and the Ticket Applicant are responsible for their own personal arrangements for transportation, travel, accommodation and any other arrangements relating to their attendance at



a Match, which must be arranged separately by the Ticket Holder or the Ticket Applicant at their own risk.

10.10 Should a Ticket Applicant be entitled to a refund pursuant to the above, such refund shall be limited to the price paid to RLWC2021 for the amount of the face value paid for the Tickets (excluding any other fees incurred). No interests and further costs or expenses (for example, travel or accommodation costs) shall be compensated by RLWC2021 to the Ticket Applicant as part of, or in addition to, any refund for any reason or in any circumstances. Only the Ticket Applicant named in the Ticket Online Purchase/Application Form will be eligible to apply for any refund pursuant to the relevant terms of the Ticket Sales Regulations.

10.11 Ticket Holders and Ticket Applicants acknowledge the ongoing COVID-19 crisis in the UK and accept their obligation to comply with: (a) any official guidance by the UK Government in respect of the COVID-19 crisis; and (b) any official guidance by the UK Government which may be issued in respect of any other crisis arising out of or in connection with a virus outbreak, epidemic or pandemic, (any other such crisis and the COVID-19 crisis each being a "Crisis"). Ticket Holders and Ticket Applicants acknowledge that any Crisis and any related Government guidance may at any time require the RLWC Authorities, and the RLWC Authorities shall be permitted, to take relevant measures for the safety of its stakeholders, including but not limited to: (i) imposing maximum attendee numbers at the Match, in which case refunds shall be processed in accordance with this clause 10 and shall be limited to the face value paid for the Tickets (excluding any other fees incurred) ; (ii) limiting food or drink availability; (iii) imposing specific requirements regarding personal protective equipment and health monitoring such as the wearing of masks and/or temperature checks; and/or (iv) designating specific entrance and exit routes.

11. Lost, Stolen and Damaged Tickets

11.1 The Ticket Holder shall treat their tickets with care and keep it in a safe location at all times. The RLWC2021 Authorities will not replace any Tickets, irrespective of the reason for the replacement request, such as lost or stolen Tickets.

11.2 Altering or damaging Tickets may result in entry to a Venue being refused. Due to security concerns, neither RLWC2021 nor its agents will be obligated to issue duplicate Tickets because duplicate Tickets could result in more spectators entering the Venue than the Venue could safely accommodate.

11.3 Neither RLWC2021 nor its agents will be liable for any lost, stolen or damaged Tickets or late delivery caused by malfunction or interruption of mail or delivery services.



12. Miscellaneous

12.1 To the fullest extent permitted under applicable laws, except as explicitly set forth in these GTCs, none of the Ticket Holders shall under any circumstances be entitled to any refund, any damages or any other compensation.

12.2 Any information relating to Tickets is available on www.RLWC2021.com/tickets. Any specific or further information requests relating to Tickets should be addressed to RLWC2021 through the relevant channels. The postal address of the RLWC2021 will be made available on www.RLWC2021.com/tickets, in the Ticket Online Purchase/Application Form and further Ticket sales materials, which RLWC2021 may choose to publish from time to time.

12.3 Should any provision(s) of these GTCs be declared void, ineffective or unenforceable by any competent court, the remainder of these GTCs will remain in effect as if such void, ineffective or unenforceable provision(s) had not been contained.

12.4 Certain provisions of these GTCs will be restated in a condensed format so that they may be printed within a small confined space allocated on the back of the Tickets or elsewhere on the Ticket in case of digital tickets (“Abridged General Terms and Conditions”). If there is any doubt regarding the scope or meaning of the condensed provisions on the Ticket backs, the terms of these GTCs will govern.

12.5 To ensure continuity of application and clarity, to the extent allowed by applicable laws, these GTCs will be governed exclusively by, and interpreted in accordance with the locally applicable laws.

12.6 To the fullest extent allowed by applicable laws, for all disputes regarding and in connection with any rights and obligations deriving from these GTCs, the parties will seek to resolve such dispute amicably. If RLWC2021 and the Ticket Holder, and/or its successor, fail to reach such amicable solution, the exclusive place of jurisdiction shall be England to the extent legally possible. Irrespective hereof and subject to applicable laws, RLWC2021 reserves the right to bring any legal action in relation to these GTCs in the local court of the domicile or residence of the Ticket Holder, in particular matters concerning ambush marketing and other marketing activities or the unauthorised resale of Tickets.

12.7 RLWC reserve the right to amend, change and or modify elements of these GTCs at its discretion at any time.

12.8 Any matters not otherwise provided for in these GTCs or other RLWC regulatory documents shall be dealt with by RLWC as its discretion.